

**FIG. 1**

23

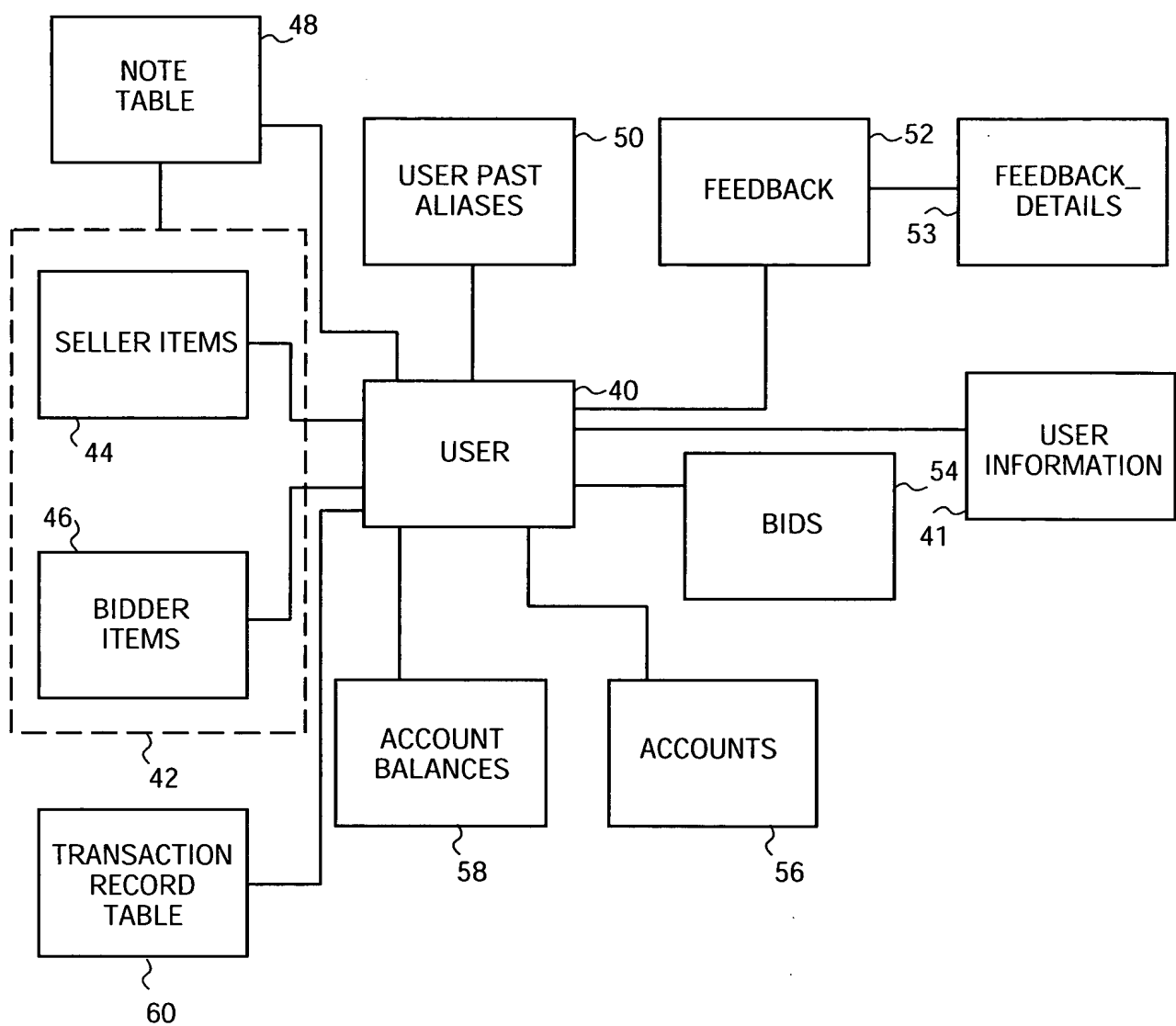


FIG. 2





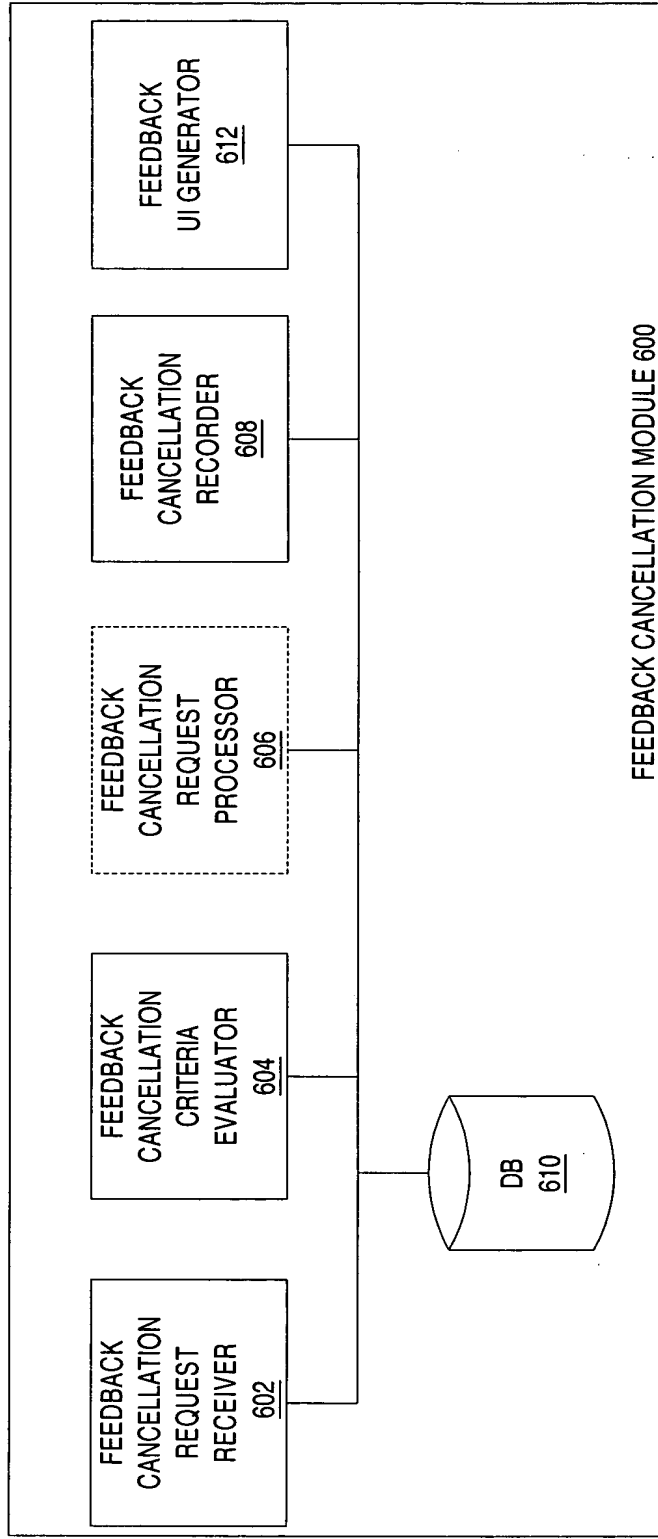


FIG. 6

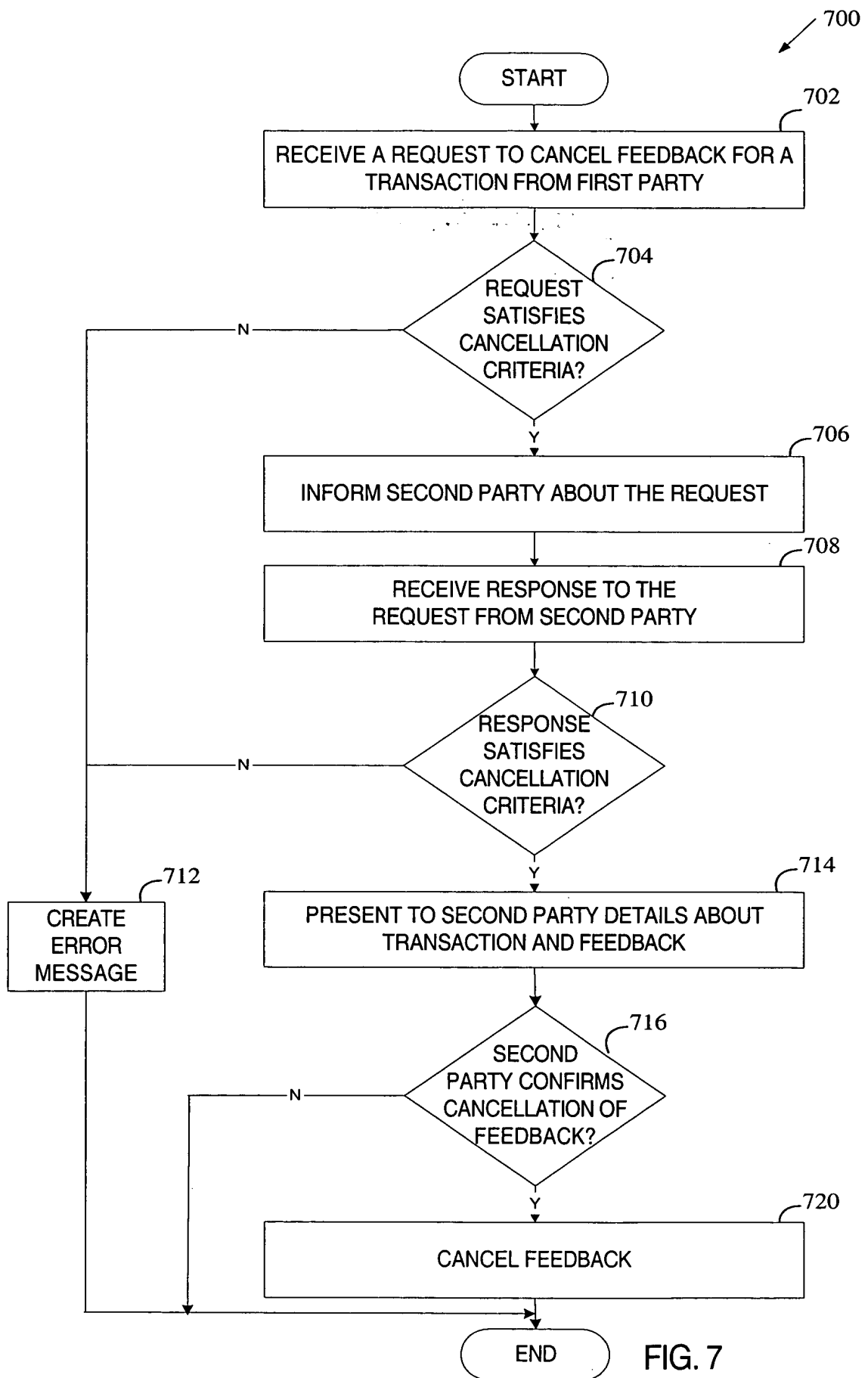


FIG. 7

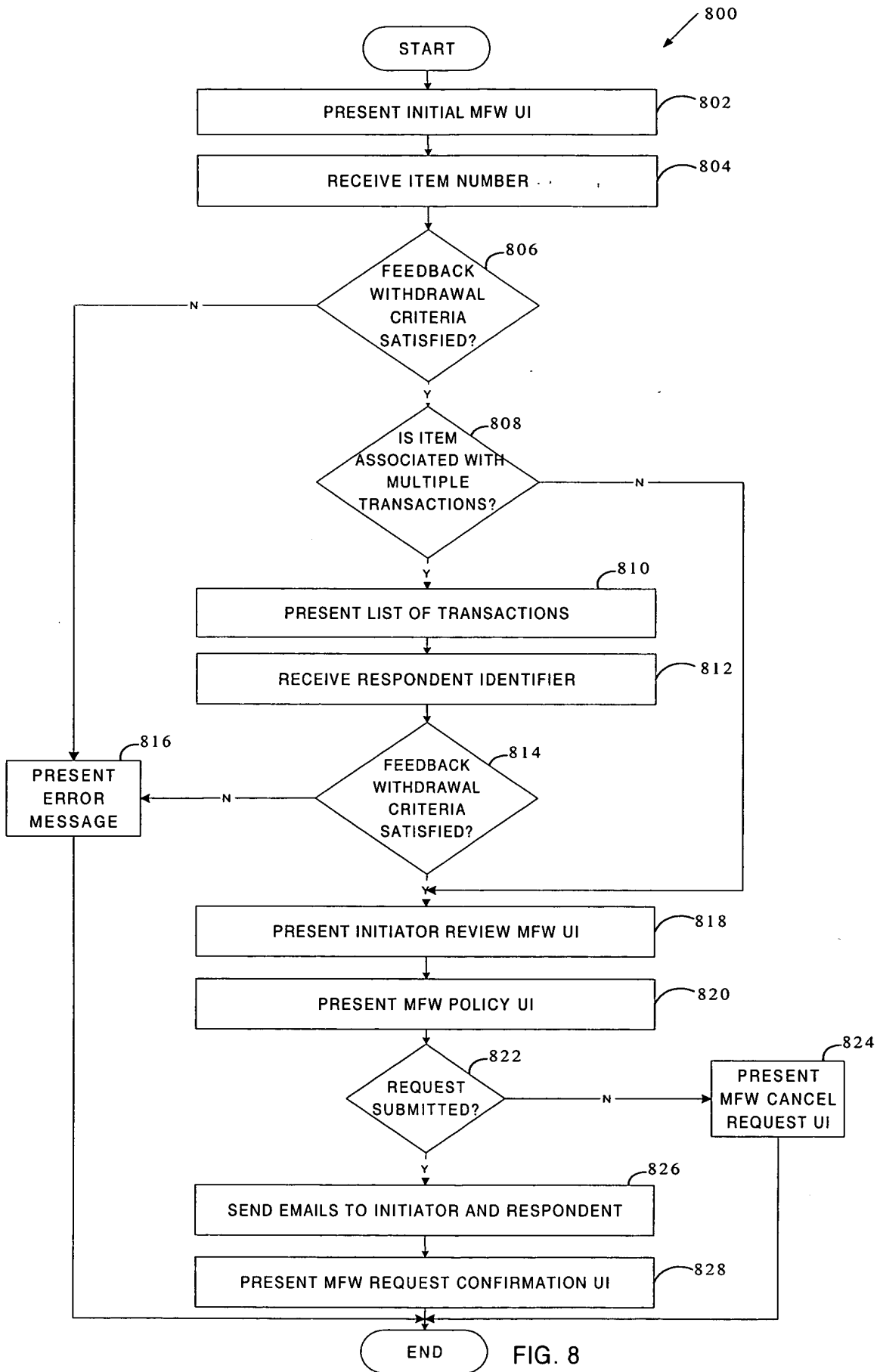


FIG. 8

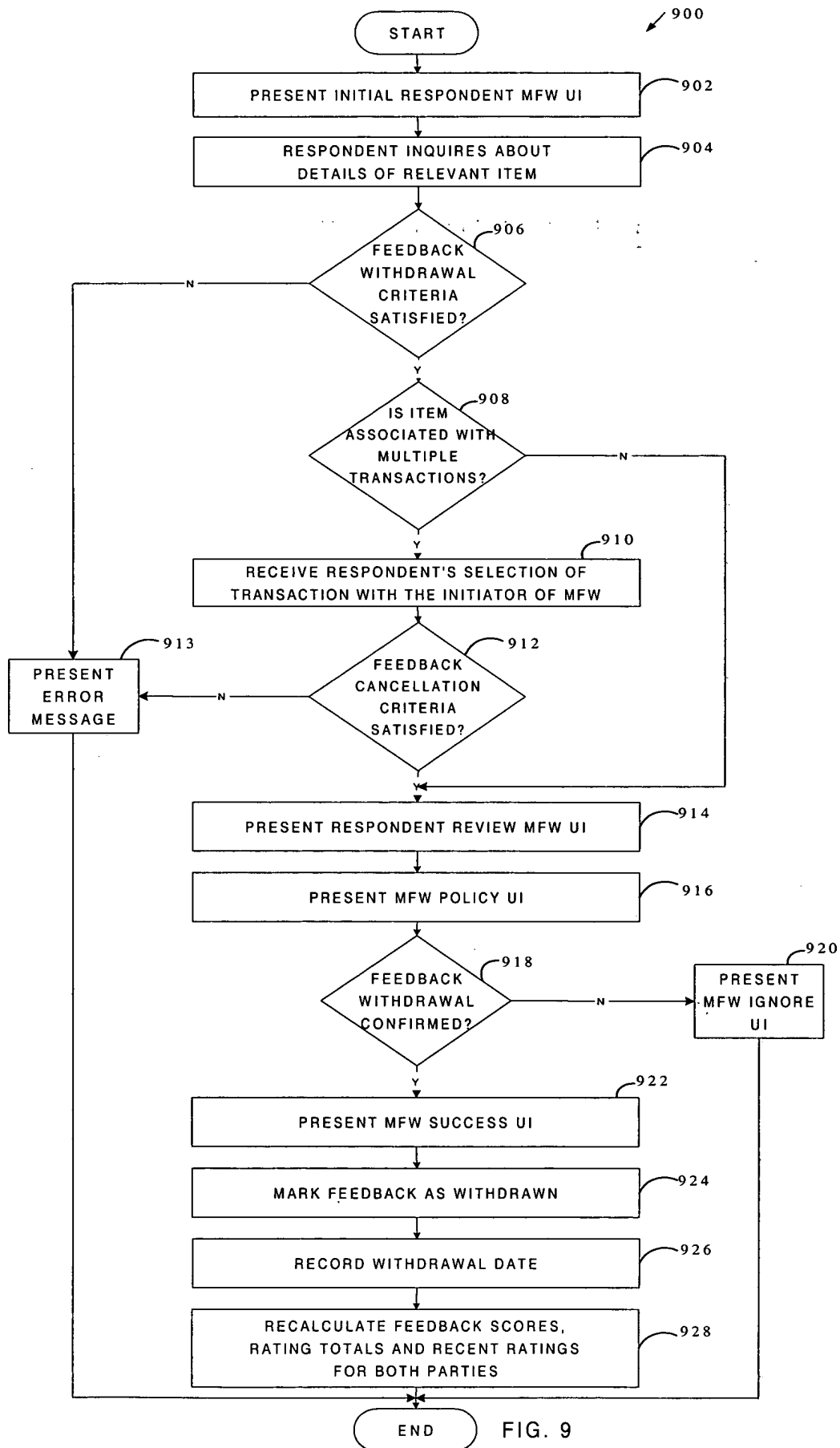


FIG. 9




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Feedback Forum: Mutual Feedback Withdrawal

ⓘ Need Help?

While feedback is a permanent part of a member's reputation, ratings left for a particular transaction may be withdrawn through mutual feedback withdrawal. For this to happen, **both members must agree that feedback left is no longer appropriate**, and agree to withdraw using this process. Withdrawn feedback remains in both members' profiles but is no longer counted in the feedback score. [Learn more](#).

Before initiating this process, please be sure to [contact](#) the other member to resolve any disagreements.

Enter an item number:

Continue>

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FIG. 10


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⚠ Please enter a valid item number.  
**Enter an item number:**



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FIG. 11A

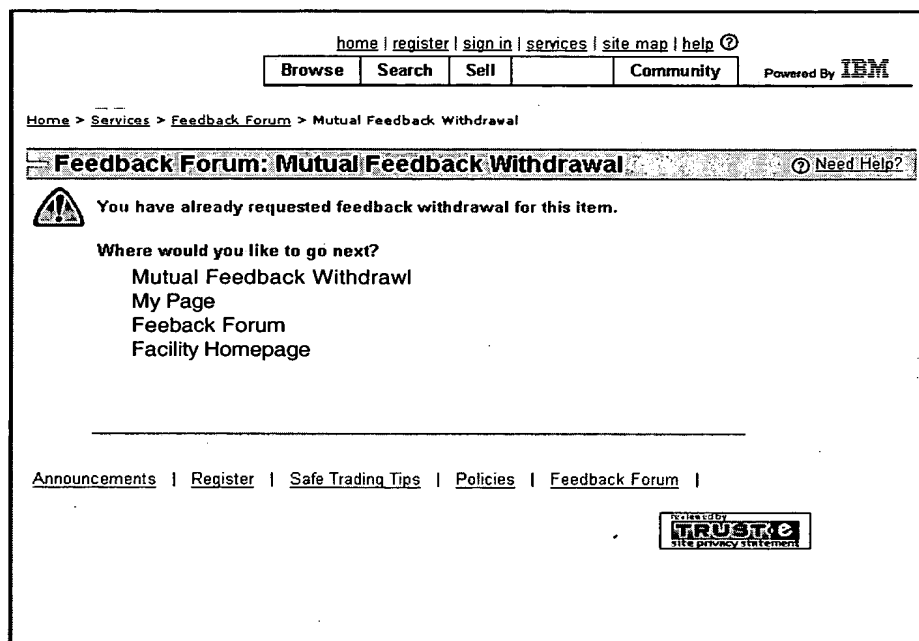


FIG. 11B

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**Feedback Forum: Mutual Feedback Withdrawal**
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You are about to request mutual feedback withdrawal for item: 123456789. Please select the appropriate buyer to whom you would like to send this request.

**Please note:** If the buyer agreeing to this request has purchased more than one item from this listing, feedback ratings for all the items will be withdrawn.

Select	User ID	Sale Date/Time	Comment you received
<input type="radio"/>	funnygirl	Sep-24-03 12:35	Never shipped the item! Bad Seller Reply left by dreamlife90: Shipment was delayed by UPS. Arrived two days later on Sep 26th.
<input type="radio"/>	usa-promotion	Sep-15-03 22:28	(No feedback has been left.)
<input type="radio"/>	photo1canada	Sep-11-03 10:33	Excellent transaction. Paid quickly... Highly recommended!! A++++
<input type="radio"/>	royalteam	Sep-11-03 02:30	Great to do business with! Fast response.
<input type="radio"/>	johnnymanic	Sep-10-03 12:09	very fast.

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FIG. 12

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**Feedback Forum: Mutual Feedback Withdrawal**
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You are about to initiate mutual feedback withdrawal for item 123456789. For the feedback to be withdrawn, funnygirl must also agree and complete the process within 90 days from the end of the listing or 30 days from the date the feedback was left.

Please review the information below before sending your request.

---

**Buyer:**  
**Item:**  
**Date/Time:**  
**Feedback you left:**  
**Feedback you received:**

[funnygirl](#) (88 ★)  
[Snoopy Pez Dispenser Free S&H with BIN \(123456789\)](#)  
 Sep-24-03 12:35:18 PDT  
 ☹ Left negative feedback prematurely.  
 ☹ Never shipped the item! Bad Seller  
 Reply left by dreamlife90: Shipment was delayed by UPS. Arrived two days later on Sep 26th.

**Message to buyer:**  
 (optional)
 

Up to 200 characters.

Continue >

Cancel request

---

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FIG. 13A

<b>Buyer:</b>	<a href="#">funnygirl</a> (BB ★)
<b>Item:</b>	<a href="#">Snoopy Pez Dispenser Free S&amp;H with BIN (123456789)</a>
<b>Date/Time:</b>	Sep-24-03 12:35:18 PDT
<b>Feedback you left:</b>	(No feedback comment has been left.)
<b>Feedback received:</b>	● Never shipped the item! Bad Seller
<b>Buyer:</b>	<a href="#">funnygirl</a> (BB ★)
<b>Item:</b>	<a href="#">Snoopy Pez Dispenser Free S&amp;H with BIN (123456789)</a>
<b>Date/Time:</b>	Sep-23-03 02:34:17 PDT
<b>Feedback you left:</b>	(No feedback comment has been left.)
<b>Feedback received:</b>	● Never shipped the item! Bad Seller

FIG. 13B

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**Important:** Please read the following before continuing with your request.

- Both members must complete this process within 90 days from the end of the listing or 30 days from the date the feedback was left.
- The ratings that you and the other member left will **both be withdrawn at the same time**. After withdrawal, no additional feedback will be allowed for this item.
- Withdrawn feedback comments remain visible in both members' profiles, but are **no longer counted in the feedback score**. [See example](#).
- will review excessive requests for feedback withdrawal for compliance with our [feedback policies](#).
- Once you submit your request, it cannot be retracted or canceled. If the other member declines the request or does not respond, the feedback will remain unchanged.

[Cancel request](#)

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FIG. 14

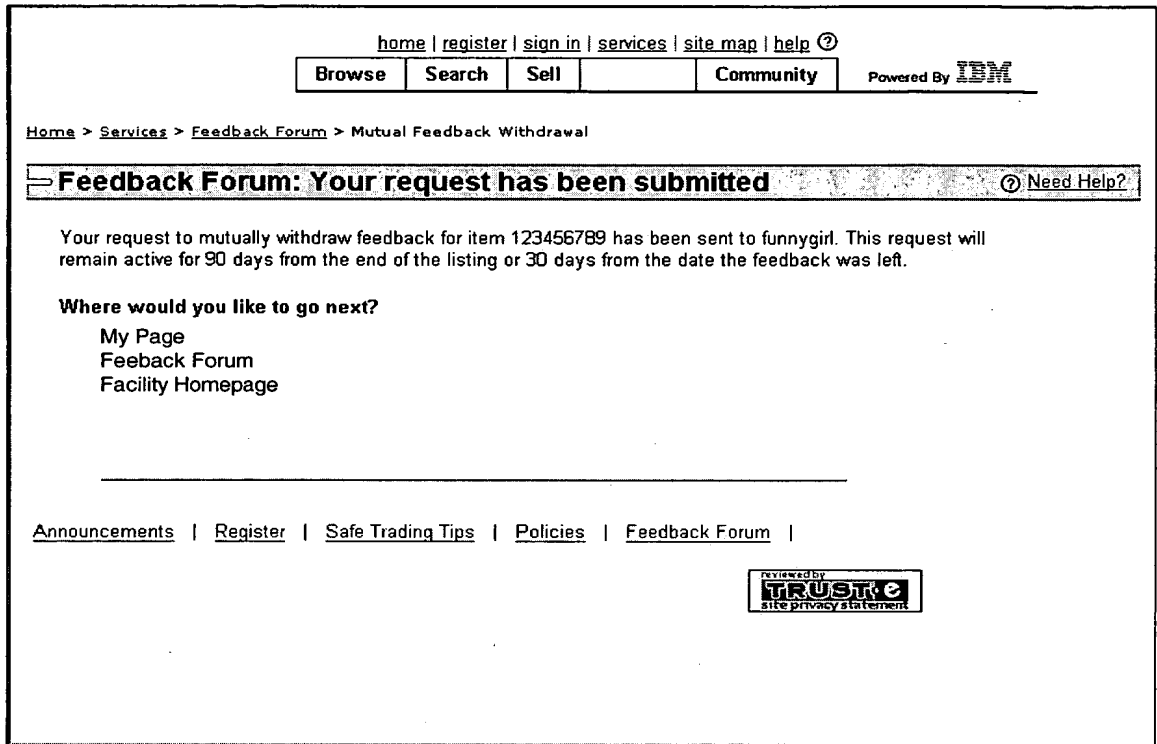


FIG. 15A



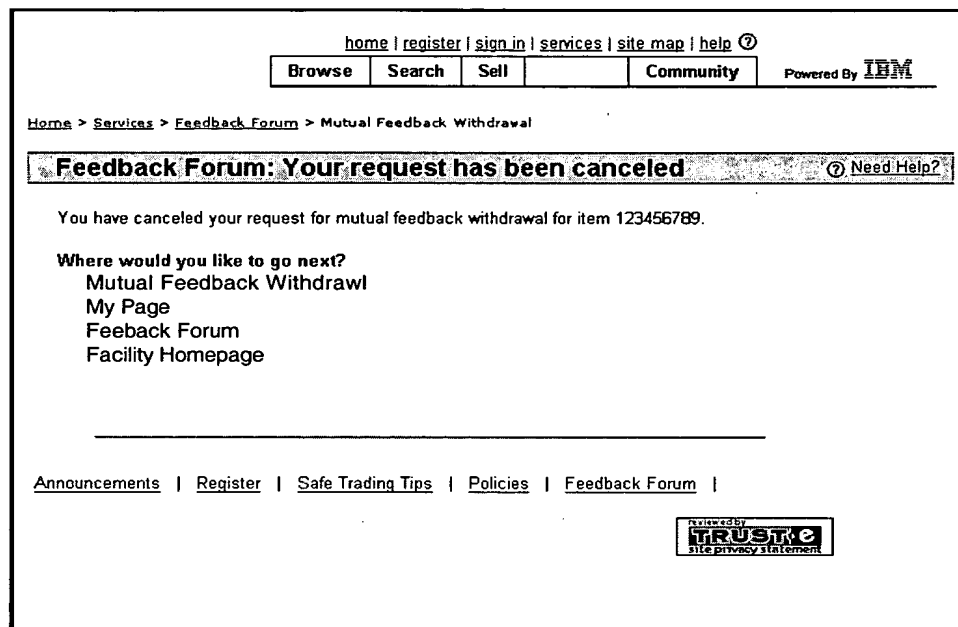


FIG. 15B


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Feedback Forum: Mutual Feedback Withdrawal

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While feedback is a permanent part of a member's reputation, ratings left for a particular transaction may be withdrawn through mutual feedback withdrawal. For this to happen, **both members must agree that feedback left is no longer appropriate**, and agree to withdraw using this process. Withdrawn feedback remains in both members' profiles but is no longer counted in the feedback score. [Learn more](#).

Before completing this process, be sure to [contact](#) the other member to resolve any disagreements.

Your trading partner requested mutual feedback withdrawal for the following item:  
**123456789**

[See details >](#)

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FIG. 16

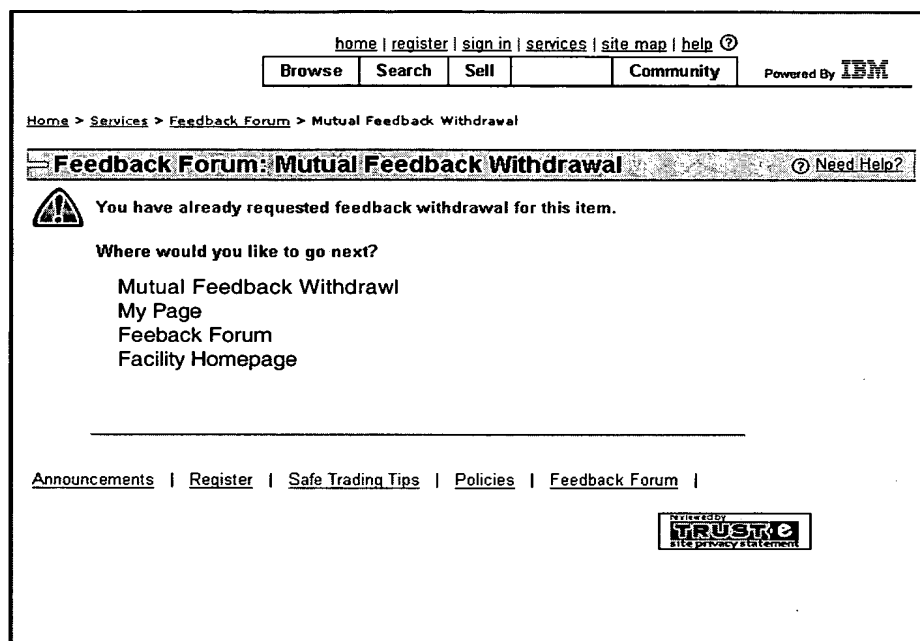



FIG. 17

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**Feedback Forum: Mutual Feedback Withdrawal**
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Your trading partner has agreed to mutual feedback withdrawal for the following item and requested you to do the same. If you agree to this request, feedback will be withdrawn and will not count towards the feedback scores of you and your trading partner; however, the feedback comments will be visible in both members' profiles. [Learn more](#)

Please review the information below:

---

<b>Seller:</b>	<a href="#">dreamlife90</a> (3528 ★)
<b>Item:</b>	<a href="#">Snoopy Pez Dispenser Free S&amp;H with BIN</a> (123456789)
<b>Date/Time:</b>	Sep-24-03 12:35:18 PDT
<b>Feedback you left:</b>	 Never shipped the item! Bad Seller <b>Reply</b> left by dreamlife90: Shipment was delayed by UPS. Arrived two days later on Sep 26th.
<b>Feedback you received:</b>	 Left negative feedback prematurely.


[Ignore request](#)

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FIG. 18



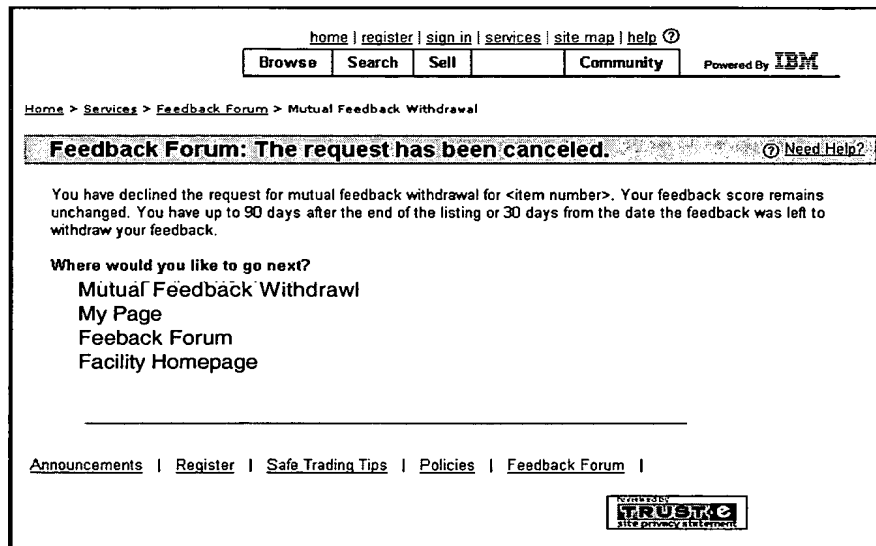


FIG. 20

### Feedback Withdrawal Request for Item 123456789

Dear dreamlife90,

Your request to withdraw feedback for item 123456789 has been sent to member funnygirl. Your **trading partner must also agree and complete this request** before the feedback will be withdrawn and scores updated for both members.

**Please note:** If the member does not agree or does not complete the form within 90 days of the transaction or within 30 days of the date the feedback was left, the feedback for this transaction will remain unchanged.

#### Item/Feedback Information

**Buyer:** [funnygirl \(88 ★\)](#)

**Item:** [Snoopy Pez Dispenser Free S&H with BIN \(123456789\)](#)

**Date/Time:** Sep-24-03 12:35:18 PDT

**Feedback you left:** Ⓢ Left negative feedback prematurely.

**Feedback you received:** Ⓣ Never shipped the item! Bad Seller

**Reply** left by dreamlife90: Shipment was delayed by UPS. Arrived two days later on Sep 26th.

**Message to buyer:**

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Morbi et est sed diam volutpat congue. Suspendisse turpis urna, venenatis eu, posuere at, gravida vel, diam.

FIG. 21

### Feedback Withdrawal Request for Item 123456789

Dear funnygirl,

dreamlife90 has filed a request to mutually withdraw feedback for the transaction shown below. allows members to withdraw feedback for a transaction if they both agree it is no longer appropriate.

If you agree to this request, the feedback you received AND any feedback you left for this transaction will be withdrawn at the same time. Withdrawn feedback remains in both members' profiles but is no longer counted in the feedback score. If you have not left feedback for this transaction, you may still agree to this request, but you will not be able to leave feedback at a later date.

If you agree, please fill out the feedback withdrawal form:

If you disagree, no action is required. The feedback for this transaction will remain unchanged.

Please note: To withdraw feedback, you must complete the online form within 90 days from the end of the listing or within 30 days of the date the feedback was left, whichever is longer.

#### Item/Feedback Information

Seller:	dreamlife90 (3528 ★)
Item:	Snoopy Pez Dispenser Free S&H with BIN (123456789)
Date/Time:	Sep-24-03 12:35:18 PDT
Feedback you left:	Never shipped the item! Bad Seller <b>Reply</b> left by dreamlife90: Shipment was delayed by UPS. Arrived two days later on Sep 26th.
Feedback you received:	Left negative feedback prematurely.
Message from seller:	Lorem ipsum dolor sit amet, consectetur adipiscing elit. Morbi et est sed diam volutpat congue. Suspendisse turpis urna, venenatis eu, posuere at, gravida vel, diam.

FIG. 22



### **Feedback Withdrawal Request for Item 123456789**

Dear <userID>,

Your request to withdraw feedback for item 123456789 has been successfully completed. The feedback comment will now be marked as withdrawn and feedback scores updated.

**Please note:** It may take up to 24 hours for the withdrawal to be reflected in your feedback score.

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FIG. 23

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**Member Profile: dreamlife90 (3528★)**

**Feedback Score:** **3528**  
**Positive Feedback:** **99.8%**  
Members who left a positive: 3531  
Members who left a negative: 3  
All positive feedback received: 6587

**Recent Ratings:**

	Past Month	Past 6 Months	Past 12 Months
positive	392	1833	2805
neutral	1	1	1
negative	1	1	1

**Member since:** Jul 1997  
**Location:** United States

- [ID History](#)
- [Items for Sale](#)
- [Visit my Store](#)
- [Learn more About Me](#)

[Contact Member](#)

[Learn about what these numbers mean.](#)    Bid Retractions (Past 6 months): 2

**All Feedback Received**    [From Buyers](#)    [From Sellers](#)    [Left for Others](#)

6593 feedback received by dreamlife90 (5 mutually withdrawn)

2404

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Comment	From	Date / Time	Item #
Excellent seller, fast emails and shipment. AAA+++	Buyer pharaoh4 (1408★)	Feb-25-03 14:35	2157300881
ABSOLUTELY THE PERFECT EBAYER. SENT IMMEDIATELY!!! JUST WONDERFUL THANKS!	Buyer imixon10 (1)★	Feb-25-03 12:35	2157300882
Very fast transaction, quick delivery.	Buyer crazyguy (224★)	Feb-25-03 12:00	2157300883
An excellent customer, thank you for your business!!!	Seller dddaddydee (19★)	Feb-25-03 10:25	2157300884
Would not trade again, never shipped my item! Reply by dreamlife90: I emailed you 5 times but no response. Don't sell to this person. Follow-up by katelovespez: I didn't get any emails.	Buyer katelovespez (656★)	Feb-25-03 02:35 Feb-28-03 17:00 Feb-29-03 08:40	2157300885
Fast payment! Excellent ...hope do business again AA++++=^o^=	Seller bestvalue (251★) no longer a registered user	Feb-24-03 19:22	2157300888
Thanks again! Always a pleasure.	Buyer littlebittothis (224★)	Feb-24-03 18:55	2157300889
Shipping took too long. But offered me refund.	Buyer iminexas (19★)	Feb-24-03 17:40	2157300890
Another good deal! Business was a pleasure.	Buyer winthisnow (656★)	Feb-24-03 17:00	2157300891
Never shipped the item! Bad Seller! Reply by dreamlife90: Shipment was delayed by UPS. Arrived 2 days later on Feb 26th. Withdrawn: Buyer and seller mutually agreed to withdraw feedback for this item. <a href="#">Learn more</a>	Buyer funnygirl (88★)	Feb-24-03 12:35 Feb-25-03 18:00 Mar-01-03 09:38	2157300892
Good communication and packaging.	Buyer dealseeker (1408★)	Feb-24-03 11:22	2157300893
Buy from this guy! He is the best!	Buyer iloveebay (251★)	Feb-24-03 09:55	2157300894

FIG. 24

